

Quality Policy

Weedfree Limited will consistently provide a service that meets or exceeds the expectation of our customers. We will actively pursue continual improvement of the quality of the service we provide.

The Quality Policy within Weedfree Limited is to ensure that defined or established Company and Customer standards and specifications are complied with fully and that products and services provided meet the requirements of the Customer and all relevant associated regulatory and legal specifications and codes of practice etc.

The company operates in compliance with and meets the applicable requirements of National Highway Sector Scheme.

Specifically, the policy of the Company can be further defined as below.

- To be the first choice supplier to all our customers.
- To provide services that meet or exceed the customer needs and expectations by performing the correct tasks, defect free, on time, every time.
- To take advantage of improvements/evolutions in technology and improve the quality and range of services offered by the Company.
- Through the use of training, education and mentoring to ensure that responsibility and respect for jobs is maintained and that all staff in whatever position have the competency to perform their allotted tasks.
- To give constant attention to the quality of service provided, always seeking continual improvement in operations and systems.
- To regularly monitor the effectiveness of the Quality Management System (QMS) by reviewing among other elements, quality policies and objectives as part of the Management Review meeting.
- To involve employees by allowing them to give feedback and make recommendations for improvement to the QMS through direct contact, through their representatives during the Health, Safety, Quality & Environmental Committee meetings or via confidential reporting systems.
- To ensure that both the customer and the Company achieve a fair financial benefit (value for money) from transactions following the requirement to pursue mutually beneficial supplier relationships.



Richard Stow
Managing Director

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